



usa

4 Post Office Square Road
Acton, MA 01720
T:(800) 649-5289 F:(978) 263-0785
www.nqa-usa.com

Client: Consolidated Casting Corporation
Report Number: S05,
Date: 6/7-6/9, 2010

PERFORMANCE :

Top Management has invested many resources including training programs, incentive programs, kaizen programs, technical training, external auditor training, 5S, ESD programs for Spanish speaking employees. It is noteworthy to mention the excellent management and employee involvement in a continual improvement momentum that I have seen from the last audit.

The Consolidated Casting plant is the one of the cleanest and most well organized plants that I have had the pleasure to audit.

There have been no lost time safety accidents for almost 839 days, which is an outstanding achievement for this type of industry or any for that fact.

All employees have demonstrated knowledge of quality objectives and policies and demonstrate their pride in creating quality product.

An ESD program was implemented to help all Spanish employees learn English. Many of the employees were practicing their English with me.

Kaizen training and projects were implemented which has created more efficiency and lean practices in all areas of the plant.

5S housekeeping is seen throughout all departments. All tools, parts, supplies, etc. were organized and were in their assigned places.

Scrap has been reduced significantly, more than half through the implementation of Kaizen, training, more in-depth management meetings and stricter process control.

Incentive programs that are evident include quality-safety tee shirts issued to employees, cook-outs for employees and safety bingos. Appreciations for safety with money awards.

Internal audits are excellent. It is evident that the training that was given to internal auditors and their contribution to the monitoring and measurement of the processes are working throughout the plant.

Preventive Actions are increasing and better root cause analysis is being documented. Great continual improvement in both areas.